

# USER AGREEMENT

Effective January 9, 2023

To become a user of the educational IT platform, you need to read and confirm your acceptance of the Terms of Service.

1. If you want to update your personal information, ask any questions about the platform, or terminate your agreement with the Company, you need to write an email to [support@melange.solar](mailto:support@melange.solar).

2. You agree that the developer of the Service can change the content and terms of the User Agreement unilaterally at any time. Such changes take effect from the moment they are published in the official website.

3. By clicking the "I AGREE" button, you accept the terms of the User Agreement.

The MelAnnett IT service (the administrator and moderator, with exclusive rights to the Service, including but not limited to intellectual property rights, is Melange OÜ, registry code 16032858, Estonia, Harju maakond, Tallinn, Mustamäe linnaosa, Laki tn 30, 12915) invites anyone to purchase paid content (sprint) by accepting the terms of the User Agreement (acceptance).

## 1. Terms and definitions:

**Service** — website <https://melannett.ru>, as well as related services and products offered to the Users of the Service.

**User** — an individual who uses the Service for educational purposes.

## 2. Procedure for acceptance of the offer

2.1 Acceptance of this offer is made by expressing acceptance of the terms of the User Agreement by clicking the "I AGREE" button.

## 3. Products and services

### 3.1 MelAnnett Marathons

#### 3.1.1. Terms and definitions

3.1.1.1 **MelAnnett** is a subscription-based educational service available to users. As part of the service, users get access to content in the form of lessons, verification tests, offline activities, and daily mailings.

3.1.1.3 **Content Pack** (package) — a User can purchase a set of content items that, in addition to training, gives certain privileges and bonuses, depending on the type of Package.

3.1.1.4 **Active Account** — an account of a User who paid for the Content and is in training. An account continues to be considered active for 3 months from the end of the last paid Content Pack.

#### 3.1.2 Payment

3.1.2.1 Refunds are not provided for any purchases on the Service.

3.1.2.2 A User can purchase one of the following Content Packs:

- Life-giving marathon — 100 \$
- Advanced - Face Top — 44 \$
- Advanced - Face Bottom — 44 \$
- The Miracle Jar — 44 \$

## **4. Special provisions**

4.1 The Company has the right to deactivate or delete the User's account if it considers that the User is damaging the Company or negatively affecting its reputation by his or her actions, such as:

- publication of inaccurate/false information about the Service, dissemination of information that discredits the Service;
- misleading potential users about possible rewards/income received in the Service;
- misleading potential users about his or her relationship with the Company; creating and maintaining accounts or publishing materials on the Internet on behalf of the Company without its consent;
- aggressive or obsessive behavior towards other Users of the Service;
- using programs and taking actions for the purpose of (illegally) obtaining information about other Users of the Service, their accounts, balance, and other data, as well as for the purpose of disrupting the operation of the Service;
- committing other actions that discredit the honor and dignity of the Company.